

# Shipping & Returns

## **DELIVERY OPTIONS**

Orders are shipped via USPS or can be picked up at Alexandria Zoo, 3016 Masonic Drive, Alexandria, LA 71301.

## **SHIPPING**

Flat rate shipping is \$5. Packages ship anywhere within the contiguous U.S. (excludes PR, AK, HI and APO/DPO).

## **PROCESSING TIME**

Our goal is to get your order to you as soon as possible. Items usually ship in 1-4 business days. Transit time depends on your location, USPS estimates 2-9 days transit.

## **RETURN POLICY**

In order to protect our employees and our customers from any additional risk we will not be accepting returns of any merchandise until further notice.

## **REFUND POLICY**

All sales are final. We are not processing returns or refunds at this time. Please view size charts before purchasing.